[RFID Readers] Cannot turn on reader

ISSUE

- Cannot turn on the RFID reader even though pressed the power button.

APPLIES TO

Point Mobile RFID readers

- RF851, RF300, RF750, RF900

Troubleshooting Steps

If you cannot turn on the reader even though you pressed the power button, check the LED indicator when you try to turn on the device.

	Cause	Solution
1	(No LED) Not enough battery	**Charge the reader** If the LED doesn't light, it indicates the battery is too low to turn on the reader. Charge it using the power adapter or charging cradle first.
2	(Blinking Green & Red on charging LED) Battery is not installed properly	**Reinstall battery** Remove the battery and install it again.
3	(Blinking Green & Red on charging LED) Battery fault	**Change battery** Change the battery to a new one, and try again. If the reader can be turned on after battery replacement, the battery may have a problem with the connector or others.
4	Repair or analysis required	**Contact local reseller** If you cannot solve the problem with the above steps, contact your local reseller to proceed repair or analyze the issue.

Refer to similar troubleshooting guides.

Similar Troubleshooting

- [RFID Readers] Keeps turning on & off repeatedly