

# PM85 Factory Reset

Factory reset will erase all data from your device's internal storage.

You have a problem with your device or you want to reset your device, you may use factory reset.

## APPLIES TO

PM85

## How to Factory Reset PM85

- If you can turn on the device and use the Settings app,

1

Navigate to Settings > System > Reset options

2

Tap Erase all data (factory reset)

3

Please be aware that factory reset will erase all data. Tap RESET PHONE to start the factory reset

4

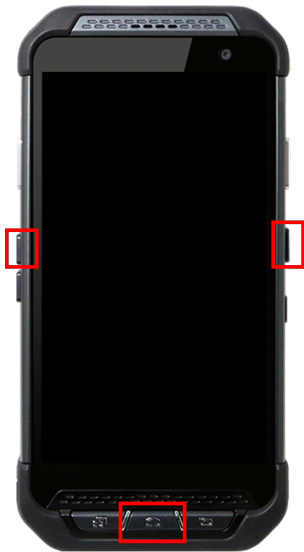
Tap ERASE EVERYTHING to confirm the factory reset



- If you cannot turn on the device,

1

Press and hold Power + Volume Up + Home buttons simultaneously when turning on the device



2

After showing up the "Smart Beyond Rugged" logo, release the buttons. Now your device is entered Android Recovery mode

3

Using Volume(move up&down) and Power(select) buttons, select 'Wipe data/factory reset'

4

After wiping the data, select 'Reboot system now'



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- [PM351 Factory Reset](#)
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