

[Common] Stripes or Flickering is observed on the screen

ISSUE

- Stripes is observed on the screen
- Flickering occurs on the screen
- Anomalies occurs on the LCD display such as lines or flickers

APPLIES TO

All Point Mobile devices.

Troubleshooting Steps

	Cause	Solution
1	Temporary system issue	Perform factory reset Find the right model from the How to Factory Reset , and perform a factory reset.
2	Repair or analysis required	Contact local reseller If you cannot solve the problem with the above steps, contact your local reseller to proceed repair or analyze the issue.

Refer to similar troubleshooting guides.

Similar Troubleshooting

- [\[Common\] Abnormal touch occurs](#)
- [\[Common\] Touch is not responsive](#)
- [\[Common\] Screen color is abnormal](#)
- [\[Common\] Screen not displayed clearly](#)
- [\[Common\] Keypad is invisible in dark room](#)