

[PM80 Android6] No file explorer app is installed

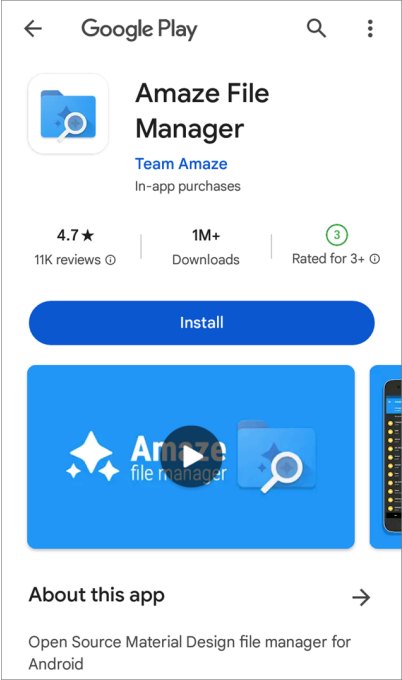
ISSUE

- No file explorer is installed on the device after update.
- ASTRO file explorer is removed after update.

APPLIES TO

- PM80+: 81.18 (Jul 21 2023) and later

Troubleshooting Steps

	Cause	Solution
1	Install Amaze File Manager from Google Play	<p>Install Amaze File Manager</p> <p>From 81.18 (Jul 21 2023), no file explorer app is installed by default to support updatable file explorer.</p> <p>If you want to use file explorer, install Amaze File Manager instead. Use one of the following ways:</p> <ul style="list-style-type: none">• Access the Amaze File Manager download link• Search the Amaze File Manager from Google Play <div></div>

Refer to similar troubleshooting guides.

Similar Troubleshooting

Content by label

There is no content with the specified labels