

Allow an App to Use a Sensor or Internal Component While in Sleep Mode

APPLIES TO

Point Mobile Android devices (Android 6 and above)

Cause: Battery Optimization for Apps

While the device is in Doze mode (Sleep mode), apps' access to certain battery-intensive resources may be restricted to reduce battery consumption.

For example, the following situations can occur.

- If the device enters sleep mode during download a file through Wi-Fi, the download stops.
- If the device enters sleep mode, an app receiving GPS data periodically cannot get the GPS data.

Resolution: Do Not Optimize Battery Usage for Apps

If you want to allow the app to keep using a sensor or internal component or other resources in sleep mode, **you should set the app to not optimize the battery usage.**

You can set the optimization using Settings app or provisioning profile (made by PMDM or Scan2Stage). Refer to [Battery Usage Optimization \(Preview\)](#).

Note

Note that the article 'Battery Usage Optimization' focuses on OPTIMIZING battery usage.

To DO NOT OPTIMIZE the battery usage, you should select '**Don't optimize**' (*for Settings app*) or add the package in **Disabled Packages (Not Optimized)** list (*for PMDM*).

RELATED ARTICLES

- [Battery Usage Optimization \(Preview\)](#)